Attorney Docket No.: 36992.00077 (HAL-187)



## THE UNITED STATES PATENT AND TRADEMARK OFFICE

## **CERTIFICATE OF MAILING**

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, Washington, D.C. 20231, on

Date: 9/19/2001

By Paul A. Durdik

In re Application of:

Takeshi Ishizaki, et al.

al.

Examiner:

Unknown

Serial No.:

09/841,710

Art Unit:

2151

Filed:

April 24, 2001

Title:

INTEGRATED SERVICE MANAGEMENT SYSTEM

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<u>SEP 27</u> 2001

Commissioner for Patents Washington, D.C. 20231

Technology Center 2100

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT PURSUANT TO 37 C.F.R. §§1.97-1.98

Sir:

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and pursuant to 37 C.F.R. §§1.97-1.98, Applicants hereby notify the U.S. Patent and Trademark Office of the references listed on the attached Form PTO-1449. One copy of each cited reference is submitted herewith.

The submission of the listed documents is not intended as an admission that any such document constitutes prior art against the claims of the present application. Applicants reserve the right to dispute any of the listed documents as prior art during examination. Furthermore, Applicants do not waive any right to take any action that would be appropriate to antedate or otherwise remove any listed document as a competent reference against the claims of the present application. The submission of this Supplemental Information Disclosure Statement is not to be construed as a representation that a search has been made or that no other material information may exist.

In re Ishizaki, et al. U.S. Appln. No.: 09/841,710 Page 1 of 2 24982

Attorney Docket No.: 36992.00077 (HAL-187)

The Examiner is requested to initial the enclosed Form PTO-1449 and return a copy thereof to the undersigned.

The present Supplemental Information Disclosure Statement is being filed before receiving the first Office Action. Therefore, no certification under 37 C.F.R. §1.97(e) or fee under 37 C.F.R. §1.17(p) is required.

However, if for any reason an insufficient fee has been paid, please charge the insufficiency to Deposit Account No. <u>05-0150</u>.

Date: <u>SEPT 19, 2001</u>

Squire, Sanders & Dempsey L.L.P. 600 Hansen Way Palo Alto, CA 94304-1043 Telephone (650) 856-6500 Facsimile (650) 843-8777 Respectfully submitted,

Paul A. Durdik Attorney for Applicants

Reg. No. 37,819

In re Ishizaki, et al. U.S. Appln. No.: 09/841,710 Please type a plus sign (+) inside this box +

Substitute for form 1449A/PTO

Approved for use through 10/31/2002. OMB 0651-0031 U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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NFORMATION DISCLOSURE STATEMENT BY APPLICANT

Complete if Known

Application Number 09/841,710

Filing Date April 24, 2001

First Named Inventor Takeshi Ishizaki, et al.

Group Art Unit 2151

Examiner Name Unknown

(use as many sheets as necessary)

 Sheet
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 of
 2
 Attorney Docket Number
 36992.00077 (HAL-187)

U.S. PATENT DOCUMENTS						
Examiner Initials *	0.44	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document	Pages, Columns, Lines, Where Relevar
	Cite No.1	Number Kind Code <sup>2</sup>				Passages or Relevant Figures Appear
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	FOREIGN PATENT DOCUMENTS							
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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Sheet 2 of 2

	Complete if Known	
Application Number	09/841,710	le(
Filing Date	April 24, 2001	
First Named Inventor	Takeshi Ishizaki, et al.	000
Group Art Unit	2151	92
Examiner Name	Unknown	en
Attorney Docket Number	36992.00077 (HAL-187)	9

OTHER PRIOR ART NON PATENT LITERATURE DOCUMENTS						
examiner	Cite No.1	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T²			
		E. ROSEN, et al., "BGP/MPLS VPNs", Informational Internet Memo dated March 1999, RFC 2547, 22 pages.  URL: http://www.ietf.org/rfc/rfc2547.txt?number=2547	-			
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